

Next Steps Q&A Transcript

June 28, 2019

Q: When the dorm room is assigned will we be able to ship items ahead of move in to the school

A: Hello! Great question. We are anticipating that housing assignments will be sent in mid July. There will be information shared about where to ship materials, as it will not go directly to the room assigned.

Q: Can the kids stay in their dorms over the October break and thanksgiving break?

A: Yes absolutely!

A: Hi Kathleen, Yes, students can stay in the halls over fall and Thanksgiving breaks. We only close over the Christmas break

Q: how do we know if our dual enrollment credits transferred to creighton/ if they cover classes for our major or the curriculum?

A: Once you have access to your final transcripts which show your dual enrollment credit, please request to have official copies sent to Creighton. Your advisor will evaluate the credit to determine how it will be applied to your degree program.

Q: At summer preview it was mentioned all students were automatically enrolled in a Creighton healthcare plan and you had to waive the plan if you didn't want it. Where do we see if our student is enrolled or if they have already waived the plan? How much does this plan cost?

A: Hi Lisa, thanks for your question. The NEST is where students can find out whether or not the healthcare plan has been waived. The plan costs about \$2800 for the year.

Q: Q: If I bring a car to campus, can I keep it on campus over the summer also? Is the summer covered in the payment of the parking permit?

A: Great question! Yes absolutely! When you buy a parking pass it works from August to August, then during the next school year you can choose to buy another one.

Q: My roommate and I tried to request each other on the roommate portal but we could not find each other's names on there. How do u request a roommate?

A: You both need to complete your profiles on the Housing Portal which can be found on the Creighton NEST. Once you have created your profiles, you both should be able to see each other's profiles in which you can request each other. If any problems arise, you can also call Creighton Housing to manually match with each other.

Q: If not able to attend Summer Preview, are there instructions on key items missed (e.g. student ID).

A: *live answered*

Q: Hi, thank you for doing this... I'm Ninette Exline, Jaden's Mom, my son is a commuter student and I saw the commuter student welcome on Aug 17 @ 3pm, I wondered where they were meeting and if he was still welcome to the rest of the welcome week events Aug 17th-24th. If so where and what time does welcome week start on Aug 17th?

A: Hello Ninette, Thanks for the question. The exact location for that event has not been set for the Commuter Student session. We would still love to have him participate in the rest of the Welcome Week activities. That is the expectation for all students. It is right around 3pm on the 17th that activities start.

Q: When my daughter registers her vehicle is that when she pays for her yearly parking pass?

A1: Hi Rhonda, Yes - she can take care of the parking pass in the NEST>

A2: Hi Rhonda, she can register her vehicle and pay for her parking pass in the NEST.

A3: Parking Passes will be available in the NEST beginning on July 1st. This is a yearly pass

Q: Will the financial aid office be open on Sat, Aug 17th for parents to wrap up payments and students to sign off on any financial aid they're receiving?

A: Hi Pam, The financial aid office will be open on Saturday, August 17th for some hours. You'll want to check the Guidebook App for exact hours. The Business Office is where payments can be dropped off and they have specific hours. Search for Creighton University in Guidebook.

Q: Do you have a time line for welcome weekend?

A: Your move in information will be found in the portal when it gets a bit closer to August. You will have it in enough time to plan ahead for when to arrive to Omaha. You will also find the Welcome Week schedule eventually online as well.

Q: Is there a more specific move in time given other than 7-12?

A: There is not specific time for students during the time period. Everyone is given a time block that you can come to campus to move in. So anytime between 7-12 is perfect!

Q: It was mentioned at Summer Preview that if your student was under the age of 19 you had to sign some sort of waiver allowing them to participate in activities. Will we receive an email regarding that waiver or where do we check to see if that has been completed?

A: To my knowledge, the waiver has not yet been sent out. We'll keep you posted on that throughout the summer!

Q: When will a schedule for parents weekend be released? I need to make flight arrangements and need to know the timeline

A: Hi Barbara, I don't see the schedule on the website. Typically activities start Friday evening and end Sunday afternoon. You can contact Judy Pritza if you want more details. You can reach her at judypritz@creighton.edu

Q: What happens if you have not selected a roommate yet?

A: Hi Gabe! I'm glad to see you on here! No worries if you don't have a roommate selected. We will gladly pair you with someone based on the questions you answered in your housing application. Many of our students are randomly paired with a roommate. I hope you're having a great summer!

Q: Do all lofts have a shelf.

A1: No, not every residence hall has shelves! However, if you go online you can view what the residence halls offer on Creighton's website!

A2: you can see more about each residence hall layout here:
<https://studentlife.creighton.edu/living/residence-halls-and-apartments>

Q: What time can we start moving in on August 16 (early move in day)? Will we be getting assistance with moving in even on the earlier move in day?

A1: Hi Sabrina, great to see you on here! There is a move-in time in your admissions portal for you. The assigned time for Friday night is between 7:00 pm-9:00 pm. Yes, we will have people there to help you move in during that time. If you are later than 9:00, please let me know so we know that you are coming. However, there won't be people to help you move in after 9:00 pm on Friday. I hope you're having a great summer!

A2: Hi Sabrina, you will be assigned a window of time to move in to your residence hall. You should receive that information in an email. We can help you find that information if you don't receive it before you need to make travel arrangements. Yes, current students will be available to help move in on early days as well.

Q: When should books be bought and where is the cheapest option? What type of school supplies do you use - binders? notebooks?

A: Every student has different preferences as to when they want to purchase books and there are obviously different resources (Creighton bookstore, Amazon, local bookstores, and etc). Textbooks can be bought or rented either new or used meaning they will vary in price. Personally for me, I typically wait a week in the semester just because some professors may say the textbook is optional or no longer needed. Others may personally prefer to purchase them before the semester begins. In terms of school supplies, I typically just need your typical pencils, highlighters, notebooks, and folders!

Q: What is the number for creighton housing?

A: (402) 280-2717

Q: For the meal plans/cafeteria, will what is being served be scheduled ahead of time and if so where can we access this information?

A1: What is being served is not available ahead of time! However, if you have any dietary restrictions feel free to please contact Creighton dining to let them know!

A2: If you want to know what food options are on campus in the dining hall, the day of you can go to the Creighton website and type in Brandeis or Harper (our main dining halls on campus) and it will tell you what food options are going to be served for breakfast, lunch and dinner as well as the calories and dietary information for each meal!

Q: After we move our son into his dorm on Friday night, are there other activities for the parents/families that weekend? We are just planning our travel times as we are coming from Wisconsin.

A: Normally Welcome Week activities are typically for the incoming students. Activities and meetings for families are primarily on the Saturday of move in.

Q: We are coming from out of state so if we have any more questions about housing late, who can we contact or call?

A: You can start with your admissions counselor. They can help you look at all options for arriving to campus.

Q: Awesome. You gals are on the ball.

A: Thanks! We are happy you're here!

Q: When do you start buying books? Now? Between Aug 17 and when classes start? Once classes start.

A1: You can buy books starting now. Buying books sooner rather than later can result in cheaper options. The list of books for each class should be in the NEST.

A2: Most students wait until classes begin. But your bookstore (the books you need for your schedule) is available in the NEST once you register.

Q: Where can I buy a parking pass?

A1: On the Nest or in person at public safety!

A2: Hello! You can log into your NEST account and purchase your parking pass there. Have a great summer!

Q: How do you buy tix for basketball games? Is it done by seniority?

A: Tickets are completely free to students! You go to the box office and present your ID and they will give you a free ticket!

A2: Hi Mike, great question! All students get into all home games for free. Students line up on game day to get their tickets. If the student section is all filled up, they will get a ticket outside of the student section. Most games, students can get a spot in the student section. For big games, they typically line up earlier in the day to get a ticket in the student section. Students are not turned away for games.

Q: Can you explain how the meal plan works? Is there just one?

A1: There are three different meal plans. All cost the same but include different numbers of meals in the cafeterias and different amounts of Dining dollars. If students get to campus and decide they think they would prefer a different plan they can change it for the first week or so. They can also change again at semester

A2: Hi Suzanne, thanks for the question. Students choose between unlimited amount of meals in a week, 15, 12, or 9 per week. All meal plans cost the same. The difference is, the more meals per week, the less flex dollars to spend at the food court, coffee shop, Starbucks, etc. Unlimited is typically too many meals per week and 9 is not enough. Most students choose between 12 and 15. There is a two week grace period during freshman year when students can change their minds. Otherwise, they can wait until second semester to sign up for a different plan. The flex dollars run out at the end of the semester, so we recommend students spend that money before Christmas break. They will sign up for a different plan for second semester. I hope this helps! Have a great summer!

Q: What's a good place to buy a jacket/shoes that are good for Omaha? We live in Southern California so we don't have the right places to shop here.

A1: I would wait and go to the outlets in Omaha. They have great prices and it'll be the right weight and type to handle our weather.

A2: Good news is that it will be HOT here in August when you arrive, but most of the stores will have fall/winter clothes starting to come out then here in Omaha. I often tell students to leave their wintery clothes at home until fall break to save space in their closets and to bring back their boots and winter coats after fall break. There are a few malls an easy drive/uber/bus ride from campus too!

A3: I also tell students that stuff you would typically need to go skiing, like snow jackets will be the right type of jacket. They usually sell this stuff at Dick's Sporting Goods and other places but it might be hard to find in July!

Q: If not able to attend Summer Preview, how do we find out key items missed (e.g. Student ID) and what needs to be priority when arrive on campus.

A1: It can be done when you get to campus at card services located in Harper! also that should be the first priority when you get to campus!

A2: you can also view recording of the session here:

https://www.youtube.com/watch?v=CcT9cpEA46U&list=PLurllEn5wm20uDPkMPpFB7nZ8o_AsAyAy

Q: Can we change our dorm section even if we had already summoned it.

A: Unfortunately, the residence halls selections are something that we cannot change. You can contact residence life/housing at 402-280-2717.

Q: Are jaybucks accounts wiped of their credits every year and if so when?

A1: Jaybucks roll over into the next semesters.

A2: The only things that don't roll over are dining dollars which is based off a semester-to-semester basis and is a component of the meal plans.

Q: Will there be a send-off get together in LA or Orange County California?

A: Hi Ellen, there will be a send off in Orange County, the details are still being finalized. An invitation will come as soon as details are set!

Q: Also how are jaybucks and dining dollars different?

A: Great question. Dining Dollars is money allocated through the meal plan, and how much you get depends on your meal plan. Jaybucks is money that you can load onto your student id through deposits. Dining Dollars do not roll over to the next semester, jaybuck do.

Q: How do we find out what items we need to take care of since not at summer preview.

A1: Hi Alex, Assuming you have registered for classes, you should just keep an eye on your student portal and on your Creighton email.

A2: Hi Alex! One really awesome thing you can do is go to the Creighton youtube page and on there some of our tour guides have talked about some of the essentials that they needed for their dorm room when they were freshman!

Q: Our move in time is 7-12 on Saturday. We are coming from out of state and not able to arrive by noon. Will there still be volunteers to help us with move in? Do we need to let someone know we are arriving late?

A: Hi Alex. Unfortunately, our volunteers finish up shortly after noon. You can let residence life know that you will be arriving after your designated time.

A2: Hi! Thanks for the heads up. Our volunteers will be on to other activities right around 1pm. If you can let us know when you are arriving, we can ensure that you at least have access to the residence halls and can get in and get settled. Email your admission counselor with your information.

A3: Hi! Thanks for the heads up. Our volunteers will be on to other activities right around 1pm. If you can let us know when you are arriving, we can ensure that you at least have access to the residence halls and can get in and get settled. Email your admission counselor with your information

Q: Hi. What's the protocol for an out-of-state student when he/she gets ill? Which clinic do they go to? Is there someone who assist the student and is there a ride to bring the student to the clinic?

A: Hi Wenda! If your student is from out of state and gets ill, they can go to Creighton's student health clinic, located within walking distance of campus! We also offer health aides who will meet you in your residence hall or public safety will drive you to the clinic.

Q: My roommate is moving in the day before; can I help her and actually move my stuff as well?

A: Yes, that's totally okay!

Q: Will there be a Send Off Party in LA/OC county area of California?

There will be a sendoff in Orange County. Details are still being finalized and an invite will be sent!

Q: if we order items online are we able to send it to the school address or do you have a holding area for student items? what if we forget something and have to deliver to my daughter? what's the best address do I send it to?

A: Hi Eleonor, great question! Once your student gets their housing assignment you will receive the address to their residence hall as well as their mailbox so you can send items to your student if needed! Starting in mid July you will be allowed to send some items to the residence halls and they will hold them for you until you arrive on campus!

Q: Yes, I am registered for classes. We have found the page with what to bring which is very helpful. I did not know if I had missed anything other than student ID and registration but not attending Preview. I did see the PPT's as well and will look through.

A1: Yes you are in great shape! Otherwise feel free to reach out to the upperclassmen on Creighton's class of 2023 with questions about what to bring! Or what we did before coming to campus!

A2: You can also see all of the Summer Preview session recordings here:

https://www.youtube.com/watch?v=Cct9cpEA46U&list=PLurllEn5wm20uDPkMPpFB7nZ8o_AsAyAy

Q: When are parents asked to leave on Sunday, August 18th?

A1: Your student will have activities planned throughout the day with their RSP Group. This will keep them preoccupied. Typically Saturday of move-in is the only day that has informational meetings for families. Family can leave starting Saturday, or Sunday morning.

A2: Most parents leave after breakfast on Sunday!

Q: we wanted to know some measurements on the dorms furniture. However we found for the same dorm two different measurements on the same item. Anyone we can call to get the right numbers? Thanks!

A1: I would say that the Residence Life site should be accurate. What hall are you looking for measurements?

A2: Hello! You can call into our housing department at 402.280.2717. This site should have measurements for each residence hall: <https://studentlife.creighton.edu/living/residence-halls-and-apartments>

Q: How can I transfer my health insurance information to Creighton?

A: Hi Ella, your best bet is to reach out to Student Health to ensure they have your information and can answer any other questions that you have.

Q: Where specifically in the NEST can I buy a parking pass? Thanks

A: You cannot buy your parking pass for the upcoming school year until July 1 but it will appear as a link under "Student Services"

Q: Do parents stay after dropping the kids off on the 17th or do they stay the weekend? What's preferred?

A: You can! Your student will get the schedule soon and you can decide how long you want to stay. There are some events that are students only. Some parents chose to leave and some stay to enjoy Omaha (and our great food!) for a day or two!

Q: Is there a send off event for students from Arizona?

A: There is! It will be on August 4th at 2:30. I don't think the actual invites have gone out yet. They will soon....

Q: If you have not picked a roommate when will you find out who has been matched with you.

A: You will be emailed about your roommate's information by mid-July.

Q: Thanks so much for hosting Q&A!! Very helpful

A: Thank you for joining!

Q: When does the class registration portal open again?

A: July 8!

Q: What happens/what do you do at the sendoff party? Unfortunately i will not be able to make it when it happens in my city

A: Send-off are a chance to meet other people coming to Creighton from your city! It's not a big deal if you can't make it! You'll meet them when you arrive on campus too!

Q: Typically, how cold could it be before the winter break?

A: Hi Ellen! It varies every year, but usually our coldest months are January and February. I would say to plan on it getting around 32 degrees or a little colder at that time.

Q: We are looking for measurements in Swanson

A: Here you go: <https://studentlife.creighton.edu/living/residence-halls-and-apartments/swanson-hall> It's under Standard Room Layouts

Q: What time does the class registration portal open again?

A: 12:01am on Monday July 8th!

Q: How could we sign up for meal plan? When do we get tuition bills and is there a tally (e.g. scholarship checks received, etc.)?

A: Hi Anna, students sign up for meal plans when they complete their housing paperwork. You can change the meal plan after you get to campus if you decide you prefer a different plan. You will have about a week to make changes. Tuition bills are emailed to your Creighton email- I think mid-late July. It will have everything itemized.

Q: what size futon works under the lifted bed?

A: The Loft/Bed/Mattress is 37.5" x 85". Make sure you find one that fits those measurements. If you have any more measurement questions, feel free to reach out to housing at 402.280.2717

Q: Since we can send online orders to the residence hall for our student before move in.... would I be able to have a futon delivered or is that too large?

A: We would suggest referring to Creighton Housing as they have the specifics of what can be shipped: (402) 280-2717

Q: what size rug do most students get for their dorms?

A: Students get rugs that are sized from floor mats all the way up to area rugs. Some students also get customized carpet that fits the dimensions of the floor for the dorm room.

Q: When can we start having things delivered to our student?

A: Please reach out to housing at Creighton University!

Q: Can I make my meal plan selection now so included in the tuition bill which arrives in July.

A: Hi Alex! All meal plans for freshman are going to be the same price and will automatically be put with your tuition bill when it arrives. The only difference between the meal plans are going to be the amount of meal swipes versus dining dollars you have.

Q: Since the dorms are dark what kind of lighting do you suggest bringing?

A1: I would totally recommend bring a lamp or some christmas lights to string around your bed. Not only does this light up your room, but it also makes it cozy.

Q: Who provides assistance for a sick student at night? Is Creighton Clinic open 24H? If not, where can a student go and who provides ride at night?

Pls provide phone numbers of Creighton Clinic, Public Safety ride and other clinics or person(s) who can provide help when they're sick. Thank you

A1: Public safety and student health aides work together! So they will come to you at any hour as soon as you reach out to them they will come to your residence hall. From there a student health aide will evaluate you and be on call with a doctor!

A2: 2412 Cuming Street 402.717.0380 - student health

A3: public safety emergency - 402-280-4991

A4: Public Safety non emergency - 402-280-2104

Q: When our son finds out his roommate in a week or so, will the email include contact info so they can reach out to each other?

A: Yes!

Q: How do I find a job on campus? What types of jobs are there?

A1: Hi Chantal, you can find information about student employment here:

<https://www.creighton.edu/studentemployment/> Enjoy your summer!

A2: There are many Creighton University Student Employment jobs on campus. This is a link to the website that has a lot of info!

<https://www.creighton.edu/studentemployment/>

A3: To specify though, international students are limited to 20 hours/week. For any question, contact our admissions counselor Megan Mankerian!

A4: Also to specify, this can found on the Creighton Handshake page.

Q: In December, when do you expect the students be off campus? And how about in January -dates the dorm would be open for returning students. Trying to buy airline tickets. For those who are not flying home for Thanksgiving, do you have a communal meal? Trying to make plans, airline tickets etc. thanks!

A: In December the halls close at noon on the Saturday at the end of finals week - December 14. The earliest students can arrive for spring is typically at noon on the Sunday prior to classes starting. For spring 2020, that would be January 12th at 12pm (noon). In the past we have granted early arrival on Saturday for women participating in Greek Recruitment or other University commitments. Because our staff is in place on Saturday we can consider requests due to travel and other issues as well.

Q: After my freshman year is complete, are refrigerators/microwaves provided in housing for sophomores? (Do I only need to supply a microwave/refrigerator for 1 year?)

A1: Hi there! Depending on what residence hall you live in your sophomore year will depend on if you need a fridge or if it will be provided.

A2: Hello! It would depend upon where you are going to live sophomore year. Some of the residence halls have microwave/refrigerator and some do not. You can rent these items, if you don't want to purchase them. Got to studentlife.creighton.edu for information about renting them.

Q: Do dorm room mattresses come with mattress protectors/covers or do we need to provide our own?

A1: I would suggest a mattress pad or topper along with the XL long sheets

A2: And to specify, the residence halls don't provide mattress protectors/toppers. This would be something you would purchase on your own based on preferences.

Q: We have had our son complete all the legal forms (POA's, etc) required by the state of Wisconsin so that we can have access should there be a medical emergency now that he is an adult. Are there specific forms or a source where we can learn what is necessary in Nebraska? Or are the Wisconsin documents enough?

Q: Do you have any good local recommendations for where to buy a futon? It seems easier than hauling it across 4 states.

A1: Nebraska Furniture Mart or Target!

A2: There are numerous places to buy futons. I would recommend looking at a Walmart, Target, or Nebraska Furniture Mart.

Q: NEST link for Books is not working coming from either Bookstore link or from View Course Materials in Detail Schedule. Student Services>Registrar>Bookstore>Fall 2019>Buy Books Now, does not provide list of courses and books. Only a problem for me or when can we expect this to be working? Thanks.

A: For Fall 2019, the books are not available yet. It will be closer to the start of classes that it will become available. We'll make sure you know when it's live!

Q: When is the textbook information released

A: About a month before the semester starts!

Q: What's Welcome Week like? What do we do?

A: Welcome Week is a 1-1.5 week period where incoming students transition into the Creighton lifestyle. Students will be grouped with approximately 15 others, and you basically get introduced to all our programs on campus! It's a very fun time period especially the lip sync competition!

Q: Is there enough room in the dorm for each roommate to purchase a carpet or is this something we decide together? Are additional rugs needed if you purchase a carpet?

A: I would definitely recommend working with your roommate on this and just purchase one rug.

Q: What's something you wish you would have known when you were an incoming freshmen?

A1: Put yourself out there! Don't be afraid to get involved, its an amazing way to make friends!

A2: Hi! One thing I wish I would have known is that all people are going to be a little nervous going to a new school! Don't be afraid to go to all the welcome week activities, branch out and meet people in your residence hall, and join clubs at Skutt Shutdown. Everyone here wants to make new friends and meet others, so get excited for the fall!

A3: Also I cannot stress enough TAKING ADVANTAGE OF OUR RESOURCES!! We have tons of programs that benefit the students including the Creighton EDGE, the research center, professors' office hours, and etc. Creighton wants you to succeed!

Q: I think my earlier question re: legal document requirements in Nebraska got crossed with a meal plan question. Could you readdress what we should have our son sign so we are covered should a medical crisis arise? Thanks!

A: There is a Power of Attorney form that you and your son should sign if he's under 19. This will allow him to receive emergency medical treatment, if necessary.

Q: What time to activities start on Saturday of move-in? Just trying to determine how much time we have to unpack which of course depends on what time we arrive.

A1: You will get a schedule during move-in but it will be later that afternoon

A2: Usually around 3pm

Q: Do students need to bring a TV?

A1: If they want to watch TV in thier rooms, yes they need to bring one!

A2: Only if a student wants one. We provide cable for all students if they bring a tv

Q: What kind of food do you suggest keeping in the dorms?

A: Snacks! Anything you like and stays good for awhile! So almonds, mac and cheese, granola bars and more!

Q: Do we need to bring coaxle cable for TV

A: Cable is provided with the residence halls!

Q: Hey! What size sheets should I have? And also What are the room dimensions for rugs or futons?

A: You should get Twin XL. If you go to our housing website (<https://studentlife.creighton.edu/living/residence-halls-and-apartments>), you will be able to find the dimensions for each hall!

Q: Do we need to bring blinds or curtains?

A: Hello! There are blinds in the rooms so no need to bring blinds or curtains!

A2: You definitely don't need to if you don't want to! It honest just depends on how much natural light you want in your room! All residence halls are going to come with blinds that cover up the window though!

A3: But you can definitely bring extra curtains to make your rooms aesthetically pleasing!

Q: How does laundry work? Do I need to bring quarters?

A1: There are laundry machines in every residence halls and quarters are optional not necessary! You may use jay bucks that you load on your card!

A2: You can put JayBucks on your ID card and use it for laundry. But you can use quarters, too!

Q: does a full length mirror that hangs on the back of the door work better or should we hang it with command strips

A: Totally up to personal preference! I hung mine up on the wall via command strips!

Q: Is there a cork board in the rooms or should we bring one?

A: Cork boards are not included with the room. You will need to bring one.